

Terms and Conditions

Effective Date: Jan 1, 2025

Business Name: Keepsakers Photobooth Rental

Contact: info.keepsakers@gmail.com | 647-862-2917

Please read these Terms and Conditions ("Terms") carefully before booking or using services provided by **Keepsakers Photobooth Rental** ("we," "us," "our"). By accessing our website, booking a rental, or using our photobooth services, you agree to be bound by these Terms.

1. Booking and Payment

- A **deposit** of \$200.00 is required to secure your event date via using our online booking system or Interac e-transfer. One of our Keepsakers representatives will send you a confirmation through email.
 - The **remaining balance** must be paid on the day of the event.
 - Bookings are not confirmed until payment is received and we send a confirmation.
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2. Cancellations and Refunds

- **Client-initiated cancellations** must be submitted in writing by emailing info.keepsakers@gmail.com. Deposits are **non-refundable** if cancellation by client occurs less than 48 hours prior to event date.
 - In the rare case that **we** must cancel (due to emergency, equipment failure, etc.), a full refund will be issued.
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3. Event Requirements

Clients must:

- Provide a flat, dry, indoor or sheltered outdoor area with access to power (standard 3-prong outlet). If **we** must provide power/electricity, a surcharge of \$85.00 will be applied.
 - Ensure adequate space for booth setup (we'll inform you of space requirements during booking).
 - Ensure guests use the booth responsibly and avoid damage to equipment.
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4. Use of Photos and Media

- Event photos/videos are delivered digitally within 48 hours post-event.
 - We may use photos/videos for marketing, social media, or our portfolio **only with your written or verbal consent**.
 - If you wish to keep your event private, please notify us when booking.
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5. Guest Conduct and Liability

- We are not responsible for inappropriate behavior captured by the booth.
 - The client is liable for any **intentional damage** to photobooth equipment caused by guests.
 - We reserve the right to shut down the booth early if the safety of guests or equipment is compromised (no refund will be issued in such cases).
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6. Technical Issues

- We make every effort to ensure our equipment functions properly.

- In case of technical difficulties (power failure, equipment malfunction), we'll do our best to resolve the issue promptly.
 - If the photobooth is non-functional for more than 30 minutes and the issue is not due to the event venue or client, we may issue a **partial refund** at our discretion.
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7. Limitation of Liability

- Keepsakers Photobooth Rental is not liable for:
 - Loss of digital files due to unforeseen technical failure
 - Accidents or injuries during the use of the booth
 - Events out of our control (weather, venue issues, power outages)
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8. Privacy

Please review our Privacy Policy to understand how we handle your personal data and event media.

9. Governing Law

These Terms are governed by the laws of the Province of Ontario, Canada. Any disputes will be resolved under these laws.

10. Changes to Terms

We reserve the right to update or modify these Terms at any time. Continued use of our services after changes implies acceptance.

Contact Us

If you have any questions about these Terms and Conditions, contact us at:

 info.keepsakers@gmail.com

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