

# Terms and Conditions

Effective Date: Jan 1, 2025

Business Name: Keepsakers Photobooth Rental

Contact: info.keepsakers@gmail.com | 647-862-2917

Please read these Terms and Conditions ("Terms") carefully before booking or using services provided by Keepsakers Photobooth Rental ("we," "us," "our"). By accessing our website, booking a rental, or using our photobooth services, you agree to be bound by these Terms.

## 1. Booking and Payment:

- A deposit of \$100.00 is required to secure your event date through e-transfer to [payment@keepsakers.ca](mailto:payment@keepsakers.ca) or by card upon completing this contract.
- Please inform our representative by email if you have chosen to pay with e-transfer. One of our Keepsakers representatives will send you a confirmation through email.
- The remaining balance must be paid a week prior to the event.
- Bookings are not confirmed until deposit is received and confirmation email has been sent to the customer.

## 2. Cancellations and Refunds:

- Client-initiated cancellations must be submitted in writing by emailing [info@keepsakers.ca](mailto:info@keepsakers.ca).
- Deposits are non-refundable if cancellation by client occurs less than 48 hours prior to event date.
- In the rare case that we must cancel (due to emergency, equipment failure, etc.), a full refund will be issued.

## Additional Terms:

### 1. Event Requirements:

- Clients must:
  - Provide a flat, dry, indoor or sheltered outdoor area with access to power (standard 3-prong outlet).
  - If we must provide power/electricity, a surcharge of \$50.00 will be applied.
  - Ensure adequate space for booth setup (may vary depending on which photobooth is being rented).
  - Ensure guests use the booth responsibly and avoid damage to equipment.

### 2. Delivery of Photos/Media:

- Event photos/videos are delivered digitally/email within 48 hours post-event.

### 3. Use of Photos/Media for Marketing Purposes:

- We may use your photos/videos taken by you and your guests using our photobooth rental for marketing, social media, and/or our portfolio.
- If you wish to keep your event private, please notify us in writing before the event.

### 4. Guest Conduct and Liability:

- We are not responsible for inappropriate behavior captured by the booth.
- The client is liable for any intentional damage to photobooth equipment caused by guests.
- Client will use the photobooth in a careful manner. Client will only use the photobooth for the purpose it was designed and for no other purpose. Unless Client receives prior consent from Keepsakers, Client will not alter, modify or attach anything to the photobooth, unless such alternation, modification or attachment can be removed easily and without damaging the photobooth's functional capabilities or economic value.
- We reserve the right to shut down the booth early if the safety of guests, Keepsakers' booth attendants, or equipment is compromised (no refund will be issued in such cases).

### 5. Technical Issues:

- We make every effort to ensure our equipment functions properly.
- In case of technical difficulties not in our control occur (i.e., power failure at "Event location" stated in this contract), no refund will be issued.
- If the photobooth is non-functional for more than 30 minutes and the issue is not due to the event venue or client, we may issue a partial refund at our discretion.

### 6. Limitation of Liability:

- Keepsakers Photobooth Rental is not liable for:
  - Loss of digital files due to unforeseen technical failure
  - Accidents or injuries during the use of the booth
  - Events out of our control (weather, venue issues, power outages)

### 7. Governing Law:


- These Terms are governed by the laws of the Province of Ontario, Canada. Any disputes will be resolved under these laws.

### 8. Changes to Terms:

- We reserve the right to update or modify these Terms at any time. Continued use of our services after changes implies acceptance.

Contact us if you have any questions about these Terms and Conditions, contact us at:

 [info.keepsakers@gmail.com](mailto:info.keepsakers@gmail.com)

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